



Withdraw cash at till with your debit card.



Step 1:

Fill up your cart.



Step 2:

Ask for cash at the till when you pay with your debit card.



Step 3:

Get your cash, and you're good to go.



Withdraw Cash at Till – FAQs

1. What is “Withdraw Cash at Till”?

A convenient service that lets you withdraw cash at the till when paying for purchases with your Standard Bank debit card.

2. Where can I use this service?

At participating retailers across Namibia, including but not limited to:

- OSHANA HARDWARE
- OK GROCER STAMPRIET
- KUISEB SHOP 4 VALUE
- KAVANGO SUPERMARKET
- EMBASSY BAR
- HYPERSAVE ENJOY LIQUOR
- KAVANGO BOTTLE STORE

- OLIVEIRA'S BOTTLE STORE
- OK MINI MARKET HYPERSAVE
- MULTISAVE WALVIS BAY
- SPANDIENS MOTORS FUEL
- TOM THUMB SUPERMARKET
- OK FOODS OUTJO
- METRO CASH AND CARRY (OSHAKATI, EENHANA, TSUMEB, MARIENTAL, DIVUNDU, GROOTFONTEIN, HYPER KK, KATIMA MULILO, KEETMANSHOOP, ONDANGWA, RUNDU, VAN DER BYL, WALVIS BAY, GOBABIS, OTJIWARONGO, SWAKOPMUND, AND ALL LIQUOR OUTLETS)
- OSHAKATI COLD STORAGE (SHOPS 1, 3 & 7)
- FOUNTAIN OK FOODS
- OK FOODS INDEPENDENCE
- OK LIQUOR OUTJO RETAIL
- KALKRAND VILLAGE COUNCIL
- OK MINIMARK KHOMASRAND
- OK LIQUOR KHOMASRAND
- KRANSNEUS CONVENIENCE SHOP CC
- OMKA
- OK LIQUOR OPUWO
- OK FOODS OPUWO
- BACH STREET SERVICE STATION
- METRO ZAMBEZI KATIMA (AND LIQUOR)
- HONESTA INVESTMENTS THIRTY CC
- ALBARAKAH CASH AND CARRY WHOLESALERS CC
- FONTEIN TRADING CC
- METRO OKURYANGAVA LIQUOR
- MAINSTREET CAFE
- METRO CASH AND CARRY KONGOLA (AND LIQUOR)
- METRO CASH AND CARRY HOME
- METRO CASH AND CARRY FRESH
- METRO LÜDERITZ
- METRO KARIBIB
- TSUMEB HARDWARE DEPOT CC

- METRO SUPERMARKET NELSON MANDELA AVE
- BUILD IT OSHANA
- OK FOOD WALVIS BAY
- BEAUTY CONCEPT INVESTMENT CC
- METRO EROS (AND LIQUOR)
- METRO VENUS SUPERMARKET (and liquor)
- METRO OSHIKANGO
- METRO KUISEBMUND
- SANTA FRESH PRODUCTS CC
- SANTORINI TOTAL SERVICE STATION
- ENGEN OUTAPI SERVICE STATION
- METRO CLEARANCE

3. How does it work?

1. Fill your cart.
2. At checkout, tell the cashier how much cash you'd like (when paying with your debit card).
3. The cash amount is added to your purchase total.
4. Swipe once – receive your items and cash.

4. Are there extra fees?

There are additional fees. Please consult your Branch for further guidance

5. How much cash can I withdraw?

There is no limit and subject to the retailer's policy.

Note: Amounts over N\$500 may require cashier confirmation.

6. Do I need to make a purchase?

Yes. A purchase paid with your debit card is required.

7. Is it safe?

Yes. Transactions use the same secure card payment system as regular purchases.

8. What if the transaction fails?

No funds are deducted, and no cash is issued. Try again or contact Standard Bank Namibia.

9. Can I use a credit card?

No. This service is only for Standard Bank debit cards.

10. Where can I learn more?

Visit www.standardbank.com.na or your nearest Standard Bank branch.

11. Is the limit based on POS or ATM withdrawal limit?

There is no limit to the Cash Withdrawal at TILL.

Note: Amounts over N\$500 may require cashier confirmation